

PATENT  
Customer No. 22,852  
Attorney Docket No. 09952.0036

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: )  
Paolo BOSTICA et al. ) Group Art Unit: 2473  
Application No.: 10/579,293 ) Examiner: Adam K. DUDA  
Filed: May 15, 2006 )  
For: QUALITY OF SERVICE ) Confirmation No.: 1485  
MONITORING ARCHITECTURE, )  
NETWORK AND COMPUTER )  
PROGRAM PRODUCT )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed March 22, 2011, the period for response to which extends to June 22, 2011, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment sections of this paper.